



Promote a Pet FAQs

Q: How do I sign up to be a special agent foster for a Promote a Pet?

A: Please call (904) 493.4567 or email Foster@jaxhumane.org to begin the foster process. You can also complete the foster profile [found online](#) and bring it to our facility at 8464 Beach Blvd., Jacksonville, FL 32216.

Q: What type of pets need fostering?

A: The pets who are available to enter this program include long-time residents, pets who are stressed, older pets, pets who do not present well to adopters, or others identified by our foster office.

Q: What does taking home a Promote a Pet foster parent require?

A: We request that you follow all guidelines on feeding and medicating your foster pet as given to you by JHS staff. Alert us about any medical or behavioral changes in your foster pet, and keep your scheduled appointments. You are asked to market your foster pet for adoption – check your take-home packet for a list of ideas.

Q: Does JHS provide supplies for foster parents?

A: JHS provides all items needed to care for your foster pet, including food, litter boxes with litter, leashes and collars, bedding, newspaper, food bowls, any prescribed medication and all follow-up care.

Q: Can I adopt my foster pet?

A: Yes, if you fall in love, you may adopt your foster!

Q: How can I market my foster pet for adoption to other families?

A: JHS will provide you with a list of ways to promote your pet. Some ideas include posting on social media (Facebook, Twitter, Instagram), sending emails, including information in your holiday cards, sharing with co-workers and neighbors, taking your foster dogs for walks using provided 'Adopt Me' accessories, making and posting flyers, and just sharing your story.

Q: How long do I foster?

A: Ideally, you will foster your Promote A Pet until you find them a new home!

Q: What happens if my pet needs veterinary attention while I'm fostering?

A: JHS will provide any and all medical care. If it is an emergency during our open hours, please bring the pet directly to JHS. During the holiday, our hours include 9 a.m. to 2 p.m. on Christmas Eve and closed on Christmas Day.

Q: How do I arrange pick up and drop off of my foster pet for veterinary care?

A: The foster office will make these arrangements with you. Please be sure to keep your appointments so we can make the process efficient for everyone.

Q: I found an adopter for my pet. Now what?

A: You will process the adoption with the guidance of the foster office. Contact the office and let them know you have found a family. They will walk you through the steps. Remember, all Promote A Pet have a \$30 adoption fee and some additional fees may apply. (Some of our long-time pets have a \$0 adoption fee!)

Q: Who do I contact with questions or in case of an emergency?

A: Please contact the JHS Foster Office: 904.493.4567, foster@jaxhumane.org, or via Facebook with the user profile "Be Humane" – the public JHS Facebook is not the foster office. (More information on Facebook is on the foster profile sheet.) If you have a true emergency outside of JHS hours, please visit an emergency clinic. If it is a true emergency, JHS may be able to reimburse you.

More information is available on the JHS website: jaxhumane.org/foster and in your take-home packet.