Help! I Lost a Pet!

1. **Check Local Shelters.** Animal Care and Protective Services is the city of Jacksonville’s shelter. They retrieve stray animals from the streets and take in strays from the public at the shelter. Visit the shelter at 2020 Forest St in the Riverside/Downtown area of Jacksonville. Their phone number is (904) 630-2489 Option 3. Pets brought to the shelter as strays can also be seen on their website at coj.net/pets. Pets 6 months or older are held for 6 days before they are considered for adoption.

JHS takes in strays as well. Fill out a lost pet report, which will stay on file for 30 days. You may fill out the report in person, or call us at (904) 493-4584 and e-mail us a picture to petsafetynet@jaxhumane.org. If the pet is at JHS and they are still within the 6 day holding period, they will appear on our website under the lost and found section: jaxhumane.org/lost. If it has been longer than 6 days, you will also want to check the adoptable pets at the shelters. If you don’t see your pet on the website, go to the shelter anyway and make sure!

2. **Confirm Microchip Information.** If your pet is microchipped, call the chip company and report him or her missing. They will verify that they have your correct contact information. If you’re not sure who the company is, you can look it up here: petmicrochiplookup.org

3. **Use Social Media.** Everyone is on Facebook these days- use that to your advantage! Post a picture of your pet with the area he or she was lost in and your contact information. Ask people to share it.

Try posting here:
facebook.com/LostandFoundPetsNEFlorida
facebook.com/jaxanimals
jacksonville.craigslist.org/laf/
jacksonville.craigslist.org/pet/
Check their listings daily!

4. **Add Pet to Finding Rover.** Findingrover.com uses facial recognition to help you find your pet. Click on “Lost Pet”, upload a photo, add where your pet was lost, and click search. Animals that look like your pet will show up. Animals that come into JHS are automatically uploaded to Finding Rover, and the public can upload found animals too.

5. **Distribute Flyers.** Post them around where your pet was lost. The bigger and brighter, the better! People are much more likely to notice fluorescent colors. You can put your flyer in a sheet protector and tape it to a large piece of fluorescent poster board to make it stand out. Use a flyer generator if you need help: jaxhumane.org/lost.

If you have any questions, please contact JHS Pet Help Center at (904) 493-4584