

What is Generosity Breeds Joy Day? Why is this event taking place on a Monday?

- Generosity Breeds Joy Day is November 9th each year. This date is an official commemorative date in Jacksonville declared by the mayor in 2017, when our new facility opened. This day is to recognize all of the work JHS has done in the community to help pets and people since 1885, when we were first established.

Do I have to be a JHS volunteer in order to participate?

- No, this event is open to all members of the public.

Is there an age requirement to participate?

- Registrants must be at least 18 years old. Registrants are able to bring one child who is at least 12 years old.

How do I create a Facebook fundraiser?

- To create your fundraiser, please visit: facebook.com/fund/jaxhumane and follow the guided steps. If you have additional questions, please email events@jaxhumane.org.

If I do not have a Facebook, can I collect money another way?

- This event requires you create a fundraiser through Facebook. If you do not have a Facebook and want to participate in this event, please email us at events@jaxhumane.org.

Can I start fundraising early?

- Yes! You may start fundraising as soon as you create your Facebook Fundraiser. If you meet milestones prior to your arrival, you will receive them when you arrive.

What if I do not hit the fundraising milestones?

- We appreciate any support you are able to provide. The milestones are to help motivate donations and all in good fun! All animals will still receive rewards at the end of each shift.

Do I have to wear the cone of shame?

- The cone is all in good fun, but individuals are not required to wear it if they are not comfortable. If you hit your first milestone (\$100) before arrival, you can even skip it!

What if I am unable to stay the entire shift?

- We ask that participants commit to a full shift when signing up, including early arrival for a brief orientation.

Is the safety training mandatory?

- Yes. All participants are required to arrive early to complete a safety briefing. This will cover animal body language and give some time to answer questions before your shift.

Can I sign up for multiple shifts?

- Yes, we encourage it!

Will the kennel be cleaned before I participate?

- All kennels will be cleaned and sanitized prior to each shift.

Will I be able to leave the kennel at any point?

- Yes. If you need to use the restroom or need a break from the kennel, you are able to exit the kennel at any point.

What should I wear?

- Closed toe shoes and masks are required. We encourage participants to wear long pants and comfortable clothing.

Do I have to wear a mask the entire time I participate?

- Masks are required while in the facility, but you will be permitted to go outside during your breaks where you can social distance and remove your mask, if necessary.

Can I bring food or water?

- A bottle of water will be supplied to all participants upon arrival. "Treats" are also provided upon completing milestones. Should you decide to bring additional snacks, we ask that you please eat them during your break and not in the kennel with the pets.

Can I bring my kids?

- Yes, participants are welcome to bring one child who is at least 12 years old and comfortable around animals.

Can I bring my personal pet?

- Although JHS is a pet friendly facility, we ask that your personal pet stay home for this event. You will be paired with a shelter animal during your visit.

Can friends and family visit me during my shift?

- They are welcome to stop by, however, they cannot go into the kennel with you. We also ask you to remember that having someone stranding outside of a kennel for a long period of time can be stressful for pets, as they want to meet everyone they see. For that reason, we suggest friends and family do not hang out for too long.

Do I get to pick the animal I am with?

- Though you are able to select cat or dog, the specific animal will be selected by staff for you upon arrival.

Can I adopt the pet I am with?

- Some participating animals may already be pre-adopted. You are welcome to check in with our adoptions team to see if the pet you are with is available. If so, you are welcome to adopt!